

## **Confidential Record of Formal Complaint**

Complainant's Name: (In BLOCK letters)	☐ Over 18	☐ Under 18	Date Formal Complaint Received:
MAAA Number:	Aus		
Address:			
Phone:			
Email:			
Club: (through which affiliation is paid)			
Name of person/s complained about:	☐ Over 18	☐ Under 18	
Role/status of person complained about:			
Location and date of alleged issue:			Date: / /
Description of alleged issue:			
Category of complaint: e.g. verbal abuse			
Methods (if any) of attempted informal resolution:			
Support person (if any):			
Formal resolution procedures followed: (outline)			

If investigated:	Attach terms of investigation, witness statements and other relevant information.
Investigator/s:	
Finding –	
Action recommended –	
If mediated:	Date: / /
Parties present –	
Terms of Agreement signed and attached –	
Other action taken –	
If went to Tribunal hearing:	Date: / /
Decision –	
Action recommended –	
Report attached –	
If went to Tribunal on appeal:	Date: / /
Decision –	
Action recommended –	
Report attached –	
Resolution:	
Langeth of times to make	
Length of time to resolve	
Report completed by:	Name:
	Position:
	Signature: Date: / /
Signed by:	Complainant: Date: / /
	Respondent: Date: / /